

THE JUNE 2025 BRIEFING

Widespread governance and safety concerns impact multiple care homes across the UK this month.

The state of adult social care in Kent, the regional context that frames it, and what CQC has been finding nationally – synthesised from 154 inspections published this month.

CQC appears to be focusing on governance and safety standards, with multiple homes failing to meet requirements across regions.

PERIOD	June 2025
SUBSCRIBER	sample@canary.crox.io
COVERAGE	Kent
GENERATED	02 May 2026

01.

NATIONAL PICTURE

England, June 2025.

What CQC published this month, where, and what it tells us about the direction of travel.

154 INSPECTIONS	81 LOCAL AUTHORITIES	82.6% GOOD + OUTSTANDING	0 CLIFF-EDGE DROPS
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NET RATING SHIFTS

Of 152 homes inspected this month with a previous rating on file, **0** improved · **0** declined · 152 held steady.

MOST-FLAGGED CQC DOMAIN

Well-led carried the highest concern rate this month, flagged Inadequate or RI on **56** of 161 care homes inspected.

DOMAIN	HOMES FLAGGED	% OF INSPECTED
Safe	48	29%
Effective	27	16%
Caring	18	11%
Responsive	20	12%
Well-led	56	34%

ENFORCEMENT DIRECTION

Only one notice to improve was issued this month, indicating limited regulatory action despite widespread concerns.

INSPECTION ACTIVITY BY REGION

REGION	INSPECTIONS
North West	23

REGION	INSPECTIONS
South East	23
Yorkshire & Humberside	18
South West	18
London	16
North East	16
East Midlands	14
West Midlands	14
East	12

02.

THEME OF THE MONTH

What CQC is currently focused on.

Synthesised from 175 inspection reports across 172 organisations.

Governance Failures Across Regions

Governance issues were prevalent in homes such as Maranello and The Star Nursing Home in the East, and Christ the King and Footherley Hall in the West Midlands. The East Midlands also reported governance failures in Elm Bank Care Home and Jubilee Court Nursing Home, indicating a systemic problem across the sector.

CITED · East · East Midlands · West Midlands

Safety Risks in Care Provision

Safety concerns were significant in homes like Seaview Haven and Woodside Nursing Home in the South West, and Ryhope Manor Care Home in the North East. The North West also reported safety issues in Elizabeth Court and Park View Care Home, highlighting a critical need for improvement in safety practices across the board.

CITED · North East · North West · South West

Medication Management Issues

Concerns regarding medication management were noted in homes such as The Chiswick Nursing Centre in London and Elizabeth Court in the North West. This issue was also prevalent in the North East, with Ryhope Manor Care Home facing similar challenges, indicating a widespread failure in safe medication practices.

CITED · London · North West · North East

WHAT THIS MEANS FOR COMPLIANCE WORK

- Audit governance systems in homes like Maranello and The Star Nursing Home to identify weaknesses.
- Raise concerns about safety practices in homes such as Seaview Haven and Woodside Nursing Home during client reviews.
- Implement training programmes focused on medication management in homes like The Chiswick Nursing Centre and Elizabeth Court.

Themes are AI-extracted and grounded strictly in CQC report text. We do not write commentary the underlying data does not support.

03.

KENT IN CONTEXT

Kent — today.

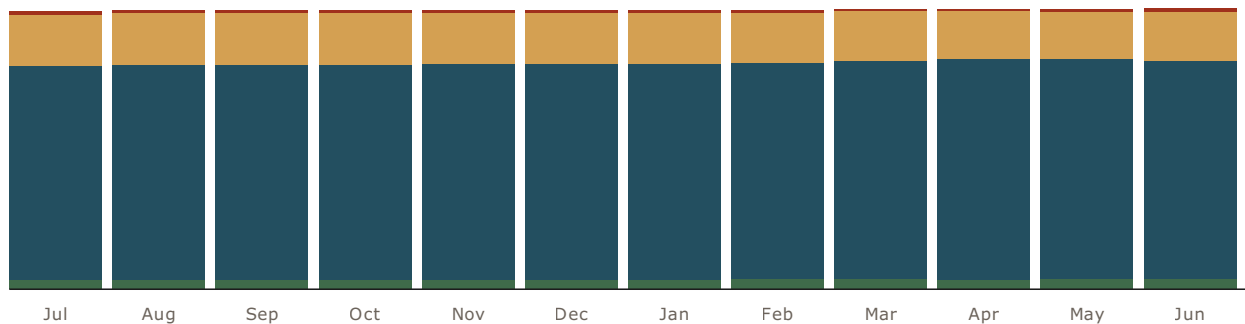
State of every active care home in Kent as of 02 May 2026. Twelve-month trajectory below shows how the rating mix has shifted over the year.

467 RATED HOMES	79.0% GOOD + OUTSTANDING	10 INSPECTED THIS MONTH	14 CURRENTLY INADEQUATE
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RATING DISTRIBUTION TODAY



12-MONTH TRAJECTORY · KENT (JUL 24 → JUN 25)



Jul 24 → Jun 25: 85/446 below Good (19%) → 83/452 below Good (18%). **Down 0.7pp.**

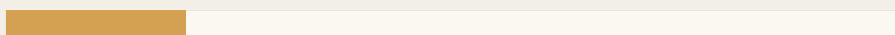
DOMAIN RATINGS · CURRENT SNAPSHOT

Each row: % of Kent's rated care homes flagged RI or Inadequate on that CQC domain. Higher = more pressure CQC is currently applying on that area.

Safe	<div style="width: 16%;"></div>	16%
Effective	<div style="width: 8%;"></div>	8%
Caring	<div style="width: 3%;"></div>	3%
Responsive	<div style="width: 0%;"></div>	0%

5%

Well-led



20%

PROVIDER CONCENTRATION · TOP 5

PROVIDER	HOMES IN KENT
Counticare Limited	11
Caretech Community Services (No.2) Limited	11
Achieve Together Limited	10

HOW KENT COMPARES

	GOOD + OUTSTANDING
Kent	79.0%
Regional best · West Berkshire	90.0%
Regional median · West Sussex	83.0%
Regional worst · Slough	57.1%
National	82.6%

04.

INSPECTIONS · KENT

What landed this month.

Every CQC inspection report published in Kent during June 2025.

HOME	PROVIDER	RATING	DATE
Aspens Cornford Lane	Aspens Charities	RI	2025-06-30
Cavell Park Care Home	Porthaven Care Homes No 3 Limited	GOOD	2025-06-24
Carnalea Residential Home	Mrs B F Wake	GOOD	2025-06-24
Maple House	Lothlorien Community Limited	GOOD	2025-06-20
Birling House	The Mortimer Society	GOOD	2025-06-18
Rose Water Place Care Home	Barchester Healthcare Homes Limited	GOOD	2025-06-17
Chartwell House	Chartwell House Broadstairs Ltd	GOOD	2025-06-13
White Cliffs Lodge	White Cliffs Lodge Limited	GOOD	2025-06-05
Weald Heights	Care UK Community Partnerships Ltd	OUTSTANDING	2025-06-04
Weald Heights	Care UK Care Services Limited	OUTSTANDING	2025-06-04

CURRENTLY RATED INADEQUATE

HOME	PROVIDER	LAST INSPECTED
St Anselm's Nursing Home	St Anselm's Nursing Home	2025-12-16
Dover House	Dover House (GC) Limited	2025-11-25
The Vale Residential Care Home	Charing Vale Limited	2025-10-02
West Hill Care Home	West Hill Care Home LTD	2025-09-05
Harrier Lodge	Care UK Care Services Limited	2025-08-15
Harrier Lodge	Care UK Community Partnerships Ltd	2025-08-15

HOME	PROVIDER	LAST INSPECTED
Manordene	Manorville Care Homes Ltd	2025-08-13
Hillbeck Residential Care Home	Charing Hill Limited	2025-07-29
Pine Lodge Care Home	Eleanor Nursing and Social Care Limited	2025-07-15
The Chase	Purelake (Chase) Limited	2025-07-14
Meadow View Residential Care Home	Sanctuary Care Limited	2025-07-13
Sholden Hall Residential Home	Good Shepherd Care Limited	2025-06-19
Lavender Fields	Greensleeves Homes Trust	2025-06-16
Milestone House	Care and Normalisation Limited	2025-05-22

06.

HOW TO USE THIS

In client work, in audits, in conversation.

THREE SUGGESTIONS

- **Audit prep.** Section 1's most-flagged domain and Section 2's themes show where CQC is currently looking. Use those as the lens when reviewing your client's policies, training records, and incident logs ahead of an inspection.
- **Monthly client briefing.** Pull Section 1 and Section 5 into a 5-minute opener for your monthly client review. Walk in already current on what's happening in their LA.
- **Training material.** The findings cited in Section 2 are real CQC inspectors' language. Useful as case studies in compliance training — not made-up scenarios.

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ABOUT CANARY

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